

ClearView Service Plans

Model 1195

Protect your equipment with a Gatan service contract. You can prevent failures before they occur and receive priority attention when emergency service becomes necessary. Gatan service contracts provide preventive maintenance, parts and labor coverage, assistance on software maintenance upgrades, and other benefits to ensure that your Gatan product is operating properly.

All plans are structured to meet your specific requirements to control operation and maintenance costs, deliver factory-level performance for the life of your product, manage unscheduled repair costs, and guarantee priority response to your unscheduled field and factory service requests.



Service parameters	Factory warranty	Preventive maintenance, PMP	Extended warranty, EW.5	Extended warranty, EW.6	Post warranty, no coverage
Duration	12 months	12 months	12 months	12 months	–
Labor visits covered	All	All	All	–	–
Preventive maintenance visits covered	–	1	–	–	–
Loaner availability**	Included	Included	–	–	–
Cost for visits that exceed offering*	Free	Free	Free	List price = Labor, parts, and training	List price = Labor, parts, and training
Parts cost (excluding sensor)	Free	Free	Free	Free	List price
Sensor replacement cost	Based on coverage below; 10% discount = if excluded	Based on coverage below; 10% discount = if excluded	Based on coverage below; 10% discount = if excluded	Based on coverage below; 10% discount = if excluded	List price
Sensor failure coverage	Failure of part or workmanship	Failure of part or workmanship	Failure of part or workmanship	Failure of part or workmanship	–
Sensor failure excluded	Damage by customer, e.g., beam or contamination	Damage by customer, e.g., beam or contamination	Damage by customer, e.g., beam or contamination	Damage by customer, e.g., beam or contamination	–
Services outside scope of warranty or PMP*	20% discount = Labor, parts, and training	10% discount = Labor, parts, and training	10% discount = Labor, parts, and training	List price = Labor, parts, and training	List price = Labor, parts, and training

* Labor rate = Regional rate. Pricing is subject to change.

** Loaners subject to availability

